

Wright Driving School Student Agreement Contract

Last updated: 02/24/2023

Thank you for choosing Wright Driving School for your driver's education needs. We are committed to providing you a safe, informative, and supportive learning environment necessary to enhance your driving skills and help you understand the rules and regulations of the road. Students need to be at least 15 years of age before signing up for the driver's education course.

Tuition:

Students agree to pay Wright Driving School the total tuition of the current school rate. We accept all major credit cards (a credit card processing fee of 3% will be charged on the total of the transaction) and cash/check (contact customer service to use this option).

Refunds:

Full refunds are available if no services/products were rendered/used/applied and if the request is made within 15 days of registration. After the 15-day window a \$50 service charge will be assessed in addition to any behind-the-wheel, online instruction or classroom costs that were used before the refund request. After 30 days all purchases are non-refundable.

Cancellation and No-Show Fees:

A \$50 fee will be assessed for any driving session cancellation 24 hours prior to the start time of the appointment or if the student is a no-show to the appointment. You can cancel your appointment online through the self-scheduler in the student portal or you can text customer service (385) 999-2424.

Learners Permit:

Students need to have a valid Utah learners permit prior to scheduling the driving portion and maintain a valid active learners permit while completing the driving school program. Prior to driving students should have at least 15 hours of personal driving practice and be able to safely operate a vehicle and demonstrate basic driving skills. (If you do not meet the driving practice requirements and do not have anyone to practice with, see our private drives option on our website). Students must bring their learners permit to every driving session or the session will be canceled and a fee of \$50 will apply.

Safety and Expectation:

All Wright Driving School vehicles meet all commercial driving and state requirements, well maintained and clean. All vehicles are equipped with cameras for the safety of the students and the teachers. The inside and outside of the vehicle will be recorded during the drive. There is no guarantee of the student passing the state driving and written tests of completing the program in a certain time frame. Wright Driving School reserves the right to cancel any appointment, classroom session or product for weather, safety, behavioral, illness or other reasons. If this occurs Wright Driving School will notify the affected students.

Code of Conduct:

Wright Driving School has a zero-tolerance policy on student consumption of alcohol, drugs, chemicals, tobacco or nicotine products, or substances that may interfere with their performance behind the wheel. Any use of such substances while enrolled in Wright's programs will result in immediate termination without a refund. The use of personal electronic devices during classes or during driving lessons is prohibited. All students are to treat other students and instructors with respect.

Road Testing:

Wright Driving School offers road testing for students who **DID NOT** take any of their drivers' educational requirements or training with Wright Driving School. For students who participated in a Wright Driving School driver's ed program we can recommend a 3rd party tester for your road test, or you can take the road test with any certified provider that you wish.

Drivers Ed Course and Driving Program Time Limits:

Online Course: The online course is 30 hours long (Utah State requirement) and you do not have the option to go faster than 30 hours. You have 180 days to complete the online course or you will need to pay a \$100 renewal fee and start the course over.

Classroom Course: The state requires the classroom course to take place over nine consecutive days. Attendance of all sessions is required. In the event of an emergency or illness you must inform the class instructor and text customer service at (385) 999-2424 or use the live chat on our website prior to the class starting.

Instructor Driving Sessions: Students must complete the driving portion within one year of the date of registration. If the driving portion is not completed within one year the student must pay the fee of \$300 which is the rate of driving sessions only. If a student misses a scheduled driving session or cancel it within 24 hours of the start time a \$50 fee will be applied to the student's account that must be paid before a new session can be scheduled.

Students may begin online class and schedule driving sessions on our website on the same day payment is received. If you have signed up successfully online, then you will receive an email with login information to sign on to the student portal.

Private Driving Sessions: Students must use their private driving sessions within six months from the date of registration. If the private driving hours are not used within six months, the remaining balance expires. If a student misses a scheduled driving session or cancel it within 24 hours of the start time a \$50 fee will be applied to the student's account that must be paid before a new session can be scheduled.

Road Testing: Students must use their road-testing session within three months of the date of registration. If the road-testing session is not used within three months, the remaining balance expires. If a student misses a scheduled road test or cancel it within 24 hours of the start time a \$50 fee will be applied to the student's account that must be paid before a new session can be scheduled.

Binding Agreement:

By checking the "I have read and agree to the Wright Driving School's Terms and Conditions" box and typing my name, I acknowledge that I have read and understand this agreement. If you are under 18, your parent/guardian must read these terms and agreements and complete the form for you.

Privacy Policy:

Wright Driving School respects the privacy of its clients. We recognize the importance of protecting student information and will protect the personal and financial information that you have entrusted to us. Wright Driving School employees do have access to your information to be able to provide services to you. Wright Driving School does not sell personal or financial information to third-party companies or individuals. We may use your contact information to contact you regarding the products and services you are registered for or for marketing purposes.

Wright Driving Service Experience:

Thank you for choosing Wright Driving School. We value your business and want to do everything within our power to make it a great experience for all our students and customers. If you have any questions or concerns, please text our customer service at (385) 999-2424. If you prefer a phone call, please advise our staff and they will set up a time to speak over the phone. Our customer service hours of operation are Monday - Friday 8 am - 12 pm.