

# Wright Driving School Student Agreement Contract

Last Updated: August 7, 2024

## Introduction

Welcome to Wright Driving School! We appreciate your choice to pursue your driver's education with us. This agreement outlines the terms and conditions of our services and your participation.

## Commitment to Safety and Education

We are dedicated to providing a safe, informative, and supportive learning environment designed to enhance your driving skills and deepen your understanding of the rules and regulations of the road.

## Eligibility

To enroll in our driver's education course, students must be at least 15 years of age. If the student is under 18 years old, this agreement must be reviewed and accepted by their parent or legal guardian.

## Financial Terms and Conditions

### Tuition Payment

Students are required to pay the tuition fee at the current rate of Wright Driving School. We accept all major credit cards.

### Refund Policy

**Full Refunds:** Eligible for a full refund if no services or products have been rendered, used, or applied, provided that the request is made within 15 days of registration.

**Partial Refunds:** After the 15-day period, a \$50 service charge will apply. This is in addition to any costs associated with behind-the-wheel training, online instruction, or classroom sessions that have already been utilized by the student before the refund request.

**Non-Refundable:** All purchases become non-refundable 30 days after registration.

### Cancellation and No-Show Fees

**Cancellation Fee:** A \$50 fee will be charged for cancellations not made at least 24 hours before the scheduled appointment.

**No-Show Fee:** The same fee applies if the student fails to show up for a scheduled session without prior cancellation.

**No-Permit Fee:** The same fee applies if the student fails to bring their physical, valid paper learners permit with them to a scheduled session without prior cancellation.

**How to Cancel:** To avoid fees, cancel your appointment via the self-scheduler in the student portal or text customer service at 240-624-2726.

## **Learner's Permit Requirements**

### **Permit Validation**

**Initial Requirement:** Students must possess a valid Utah learner's permit before they can schedule any driving sessions.

**Maintenance:** The learner's permit must remain valid throughout the duration of the driving school program.

### **Driving Practice Pre-requisite**

**Minimum Hours:** Students are required to complete at least 15 hours of personal driving practice before attending their first driving session. This ensures they have basic vehicle operation skills and can drive safely.

**Additional Support:** If students do not meet these initial driving practice requirements and lack opportunities for practice, we offer private driving sessions. Details and scheduling are available on our website.

### **Permit Presentation**

**Permit Upload:** Students must upload their learner's permit in the student portal after registration.

**Session Requirement:** Students must present their learner's permit at every driving session. Failure to present a valid permit will result in the cancellation of the session.

**No-Permit Fee:** A \$50 fee will be charged if the student fails to bring their physical, valid paper learner's permit with them to a scheduled session without prior cancellation.

## **Safety and Expectation:**

### **Vehicle Standards**

**Compliance and Maintenance:** All vehicles used by Wright Driving School adhere to commercial driving and state regulatory requirements. Each vehicle is maintained to ensure it is clean and in excellent working condition.

**Video Recording:** For the safety of both students and instructors, all vehicles are equipped with cameras. Both interior and exterior activities are recorded during driving sessions to monitor compliance and safety.

## Program Expectations

**Certification and Progress:** Wright Driving School cannot guarantee that students will pass state driving or written tests or complete the program within a predetermined timeframe. Progress depends on each student's individual ability and dedication.

## Operational Flexibility

**Cancellation Rights:** Wright Driving School reserves the right to cancel any appointment, classroom session, or product offering due to weather conditions, safety concerns, behavioral issues, illness, or other unforeseen circumstances.

**Notification:** Affected students will be notified promptly in the event of any cancellation.

## Code of Conduct:

### Substance Abuse Policy

**Zero Tolerance:** Wright Driving School maintains a strict zero-tolerance policy regarding the consumption of alcohol, drugs, chemicals, tobacco, nicotine products, or any substances that could impair a student's ability to operate a vehicle safely.

**Consequences:** Violation of this policy will lead to immediate termination from all Wright's programs without the possibility of a refund.

### Technology Use

**Restrictions:** The use of personal electronic devices is strictly prohibited during classroom sessions and driving lessons. This policy is in place to ensure full attention to safety and instructional materials.

### Respect and Civility

**Expectation:** All students are expected to treat their peers and instructors with respect at all times. Disrespectful behavior will not be tolerated and may lead to disciplinary action, up to and including expulsion from the program.

### Consequences:

Violation of these policies can lead to the cancellation of a driving session or classroom session with a \$50 fee applied and/or immediate termination from all Wright's programs without the possibility of a refund.

## Road Testing:

**Third-Party Testing:** Students who have completed their driver's education program at Wright Driving School are encouraged to take their road test with a third-party tester. We can provide recommendations for certified third-party testers to facilitate your testing process.

**Freedom of Choice:** Alternatively, students may choose any certified provider they prefer for taking the road test.



## **Course and Driving Session Time Limits:**

### **Online Course**

**Duration:** The online course comprises a 30-hour program, fulfilling Utah State requirements.

**Completion Timeframe:** Online Courses purchased on or after 6/18/2024 must be completed by students within 60 days of purchase. Courses purchased prior to 6/18/2024, Students must complete the course within 180 days from the start date.

**Fee for Incompletion:** If a student fails to complete the course within this period, a \$100 renewal fee will be charged. Additionally, a course restart may be required if the student's progress is lost due to inactivity, technological loss of data, or other factors as specified in the school's policies.

### **Classroom Course**

**Schedule:** The course is conducted over nine consecutive days, as required by state law.

**Attendance:** Full attendance is mandatory.

**Emergency Protocol:** In case of emergencies or illness, notify the class instructor and contact customer service at 240-624-2726 or via live chat on our website before the class starts. Makeup sessions may be available for missed sessions.

### **Instructor-Led Driving Sessions**

**Completion Timeframe:** These sessions must be completed within one year (365 days) from the date of purchase.

**Fee for Incompletion:** If a student fails to complete the driving sessions within the specified one-year timeframe, they are required to purchase the "Drives Only" package at the current rate to renew and continue their driving lessons.

**Student Cancellations:** A \$50 fee will be charged if a driving session is canceled or missed by the student less than 24 hours before the scheduled start time or if they do not bring their physical and valid paper learners permit to the driving session. This fee must be paid before any future sessions can be rescheduled.

**Instructor Cancellations:** Instructors may cancel driving sessions for reasons related to the student's violation of the Code of Conduct. If a session is canceled due to a student's conduct, the \$50 cancellation fee will still apply to the student and must be paid before rescheduling.

### **Private Driving Sessions**

**Completion Timeframe:** Must be used within six months from the date of registration. Unused hours expire after six months.

### **All other products and services**

**Completion Timeframe:** Unless specifically stated otherwise, all products and services purchased from Wright Driving School will expire one year from the date of purchase.

**Fee for Incompletion:** To continue using any product or service beyond the initial one-year period, the product or service must be repurchased at the full current rate.

## **Permit/Driver's License Restrictions**

### **Obligation to Inform:**

Each student is required to inform Wright Driving School and its instructors of any restrictions listed on their driving permit or driver's license prior to participating in any driving session. The student must ensure that this information is current and communicated accurately.

### **List of Common Restrictions:**

- (A) No restrictions are required for the driver while operating a motor vehicle.
- (B) The driver must wear corrective lenses while operating a motor vehicle.
- (C) A mechanical aid or compensatory device must be installed in the motor vehicle the driver is operating.
- (D) The driver must use a prosthetic aid while operating a vehicle.
- (F) The driver is restricted to driving a motor vehicle with outside rearview mirrors.
- (G) The driver is restricted to driving during daylight hours only.
- (J) Free text field to identify additional restrictions for the driver.

### **Compliance with Restrictions:**

All students must adhere to the restrictions specified on their permits or licenses during driving sessions. Failure to comply with these restrictions or to inform the instructors of such restrictions may lead to immediate termination of the lesson and could affect the student's standing in the program.

### **Instructor Cancellations:**

Instructors may cancel driving sessions due to a student's failure to comply with permit or license restrictions. In such cases, the \$50 cancellation fee will be charged to the student and must be paid before rescheduling. Repeated violations may lead to expulsion from the program without a refund.

### **Safety Measures:**

The school reserves the right to implement additional safety measures or modify training equipment to accommodate any disclosed restrictions to ensure the safety and legal compliance of the driving sessions.

## **Privacy Policy:**

Wright Driving School respects the privacy of its clients. We recognize the importance of protecting student information and will protect the personal and financial information that you have entrusted to us. Wright Driving School employees do have access to your information to be able to provide services to you. Wright Driving School does not sell personal or financial information to third-party companies or individuals. We may use your contact information to contact you regarding the products and services you are registered for or for marketing purposes.

## **Acceptance of Terms and Contract Modifications**

**Requirement for Minor Students:** If the Student is not 18 years of age or older at the time of signing, this Agreement must be reviewed and accepted by the Student's parent or legal guardian.

**Responsibility of Parent or Legal Guardian:** By signing this Agreement, the parent or legal guardian agrees on behalf of themselves and their child/student to be legally bound by all terms and conditions contained herein, including any future modifications as outlined in the "Acceptance of Terms and Contract Modifications" section. It is the responsibility of the parent or legal guardian to ensure that their child/student understands and complies with all rules and regulations set forth in this contract.

**Acceptance of Initial Terms:** By signing this contract, you ("the Student or Parent/Legal Guardian") agree to be legally bound by its terms and conditions as stipulated in the Wright Driving School Student Agreement.

**Agreement to Future Modifications:** You agree to accept and comply with any changes made to this contract by Wright Driving School ("the School"). These changes will become effective immediately upon their publication on our website. From the date of upload, the new terms will be binding on you. You are responsible for regularly reviewing the contract on our website to stay informed of any updates.

**Access to Updated Terms:** The latest version of this contract will always be accessible through our website at <https://wrightdrivingschool.com/wright-driving-school-student-agreement-contract/>. You are responsible for regularly reviewing the contract to stay informed of any changes.

**Notification of Modifications:** Whenever this contract is updated, a notice will be posted on the Student Portal for a period of 14 days. It is your responsibility to check the Student Portal periodically to become aware of any changes.

## **Binding Agreement:**

By checking the "I have read and agree to Wright Driving School's Terms and Conditions" box and completing the registration transaction, you ("the Student" and "the Parent or Legal Guardian", if applicable) acknowledge and consent to be legally bound by all terms and conditions contained within this Agreement. This acceptance confirms that both parties agree to adhere to the stipulations set forth herein, which take effect immediately upon completion of the registration process.

## **Key Changes to the Student Agreement Contract Since Last Update:**

- 1. Updated the Document Formatting**
  - These updates were designed to enhance readability and ensure that students and their guardians can more easily understand the terms and conditions of our services.
- 2. Introduction and Commitment:**
  - Updated language to enhance clarity on our commitment to safety, education, and eligibility requirements.
- 3. Learner's Permit Requirements:**
  - Introduced a requirement for uploading the learner's permit in the student portal.
  - Clarified the mandatory driving practice hours and the consequences of not presenting a permit during sessions.
- 4. Driving Sessions and Driver's Ed Course Time Limits:**
  - Removed sections on Wright Driving School Road Tests as they are no longer offered as a service. Details on 3<sup>rd</sup> party road tests remain in the document.
  - Clarified the original time limits for completing online and classroom courses and consequences for not meeting these timelines.
  - Added policy to outline the expiration and renewal fees of all other products not specifically covered by other terms.
- 5. Permit/Driver's License Restrictions:**
  - Detailed the obligation for students to inform the school of any restrictions and outlined compliance requirements.
  - Listed common driving restrictions and reiterated the potential for session cancellation and additional fees for non-compliance.
- 6. Binding Agreement:**
  - Clarified the process for legally binding agreement through digital consent.
- 7. Notification of Modifications:**
  - Whenever this contract is updated, a notice will be posted in the Student Portal for a period of 14 days.