

Terms and Conditions for the Wright Driving School FAST PASS Program

Requirements for the FAST PASS Program:

- You must have a learner's permit prior to registering and bring it to every drive.
- You must have 15-20 hours of practice driving with a parent, guardian, or other instructor. This is for the safety of the student, our instructors, and the general public.
- You must be able to travel and meet your driver at the designated pick-up locations.

Program Description: The FAST PASS program offers an accelerated driving learning experience consisting of an online course and three driving sessions. These sessions are guaranteed to be available within two weeks following the completion of the associated online course (see terms below).

Eligibility for Scheduling Sessions: To be eligible for scheduling the driving sessions, students must complete the online course. Once completed, the student is required to inform customer service of their completion. The two-week period for scheduling the driving sessions begins upon this notification to customer service. Students may also schedule any driving sessions available using the online self-scheduler. If a student chooses to schedule drives outside of the two-week FAST PASS period, this will be considered a waiver of the student's right to the FAST PASS guarantee and refund policy.

Limited Pickup Locations: While Wright Driving School offers the FAST PASS program to any eligible student in Utah, we have limited pick-up locations for the FAST PASS driving sessions. You must be able to travel and meet your driver at these pick-up locations.

The current pick-up locations are (subject to change):

- Judge Memorial High School
- Providence Hall Charter School
- Juan Diego Catholic High School

Road Testing: Wright Driving School is unable to conduct road tests for any students who have completed their driver's education with us. However, we can refer you to a recommended third-party road tester. Please note that the availability of road testing appointments is not covered by the FAST PASS guarantee and refund policy. Wright Driving School cannot guarantee the availability of these appointments within any specific time frame.

Guarantee and Refund Policy: The program guarantees the availability of three driving sessions within two weeks of the student informing customer service about the completion of the online course. If we are unable to provide three sessions within this timeframe, the student will be entitled

to a refund. This refund will be the difference in cost between the FAST PASS and our standard driver's education package.

Limitations on Partial Refunds Due to Drive Availability: Refunds are strictly limited to scenarios where the three driving sessions are not available within the specified two-week period. If driving sessions are available, but the student is unable to attend due to personal scheduling conflicts, the refund policy does not apply.

Accommodation for Student Availability: If the student has personal scheduling conflicts for the three available sessions within the two-week period, we will arrange the next soonest appointment that accommodates the student's schedule. This accommodation does not affect the student's eligibility for the benefits of the FAST PASS program, aside from making the student ineligible for a partial refund.

Student Responsibilities: It is the student's responsibility to promptly notify customer service upon completion of their online course and to be available for the scheduled driving sessions within the two-week period.

Additional Terms: The FAST PASS program is subject to additional terms and conditions of our driving school, which must be agreed upon by the student at the time of enrollment. These terms may include, but are not limited to, student conduct, safety requirements, and other operational policies. These can be found at: <https://wrightdrivingschool.com/wright-driving-school-student-agreement-contract/>

General Refund Policy:

- **Eligibility for Full Refund:** If a student has not initiated the online course and has neither scheduled nor completed any driving sessions, they are eligible for a full refund.
- **Timeframe for Full Refund:** This full refund is available only if the request is made within seven days of the original purchase of the FAST PASS program.
- **Process for Requesting Refund:** To request a refund, the student (or their legal guardian) must contact our customer service team within the specified seven-day period. The request should include the student's name, program registration details, and the reason for the refund request.
- **Refund Processing:** Upon verification of eligibility, the refund will be processed through the original payment method used at the time of purchase.
- **Non-Eligibility:** Students who have begun the online course or scheduled/completed any driving sessions are not eligible for a full refund under this general refund policy.